



## 11.0 Heimildaskrá

### Bækur:

Daft, R., L. (1998) *Organization Theory and Design* (5. útgáfa), USA, West Publishing Company.

Fitz-ens, J. (2000). *The ROI of Human Capital: Measuring the Economic Value of Employee Performance*. USA, AMACOM.

Hax, A. C. og Majluf, N. S. (1996). *The Strategy Concept and Process: A Pragmatic Approach* (2. útgáfa). New Jersey, Prentice Hall Inc.

Kaplan, R., S. og Norton D., P. (1996) *The Balanced Scorecard: translating strategy into action*. Boston, Harvard business school press.

Sveiby, K. E. (1997). *The New Organizationl Wealth: Managing & Measuring Knowledge-Based Assets*. San Francisco, Berrett-Koehler Publishers Inc.

Ulrich, D. (1997). *Human Resource Champions: The next agenda for adding value and delivering results*. USA, Harvard Business School Press.

### Greinar:

Bontis, N., Dragonetti, N. C., Jakobsen, K. og Roos, G. (1999, ágúst). *The knowledge toolbox: A review of the tools available to measure and manage intangible resources*. European Management Journal (Volume 17, Issue 4 bls. 391-402).

Final Report MERITUM Project (2001, 30 apríl). *Measuring intangibles to understand and improve innovation management (MERITUM)*

Nordic Industrial Fund (2001, Október). *Intellectual Capital: Managing and reporting*.



Peppard, J. og Ryland, A. (2001, október). *Using an intellectual capital perspective to design and implement a growth strategy: The case of APiON*. European Management Journal (Volume 19, Issue 5 bls. 510-525).

**Kynningarbæklingar:**

Ernest & Young's. *Measures That Matter*.

Ársskýrsla Íslandsbanka (2001)

<http://www.islandsbanki>

Gæðastjórnunarfélag Íslands (2000). *Að skara fram úr - kynningarbæklingur*.

<http://www.stjornvisi.is/EFQM/main.htm>

<http://www.stjornvisi.is>

[http://www.ru.is/hrm/uppruni\\_mannaudsstj.asp](http://www.ru.is/hrm/uppruni_mannaudsstj.asp)

[http://www.ru.is/hrm/ardsemi\\_hb.asp](http://www.ru.is/hrm/ardsemi_hb.asp)

[http://www.ru.is/hrm/hvad\\_er\\_mannaudsstj.asp](http://www.ru.is/hrm/hvad_er_mannaudsstj.asp)

[http://www.ru.is/hrm/mannaudsstj\\_isl\\_fyrirt.asp](http://www.ru.is/hrm/mannaudsstj_isl_fyrirt.asp)

<http://www2.impra.is/domino/iti/vefsidur.nsf/index/4.5.18.4?open>

<http://www.skandia.com/en/sustainability/intellectualcapital.shtml>

Erhversfremme Styrelsen (Nóvember 2000). *Guideline for videnregnskaber: en nogle til videnledelse*. Kaupmannahöfn.

[http://www.videnskabministeriet.dk/cgi-bin/pretty\\_print.cgi?name=pp1022343994.16](http://www.videnskabministeriet.dk/cgi-bin/pretty_print.cgi?name=pp1022343994.16)

[www.kunne.no/Meritum/index.htm](http://www.kunne.no/Meritum/index.htm)