

Heimildaskrá

- 37 Signals. (2012). *Highrise Tour*. (37 Signals) Sótt 22. apríl 2012 frá HighriseHQ:
<http://highriseshq.com/tour>
- About.com. (e.d.). *Web application*. Sótt 22. apríl 2013 frá About.com:
http://webtrends.about.com/od/webapplications/a/web_application.htm
- Ársæll Valfells, & Tastle, W. J. (2007). Research on outsourcing of information technology. (I. Hannibalsson, Ritstj.) *Rannsóknir í félagsvísdum*, 3, 67-81.
- Collins, K. (2007). *Exploring business*. Prentice Hall.
- Cooper, D. R., & Schindler, P. S. (2006). *Business Research Methods*. New York: McGraw Hill.
- Dunham, R. B., & Smith, F. J. (1973). *Organizational Surveys*. Scott, Foresman and Company.
- Erikson, J., & Van Metre, E. (2010). *Measuring The Total Economic Impact Of Google*. Forrester Research.
- Gomez-Mejia, L. (2011). *Managing Human Resources* (7th útg.). Prentice Hall.
- Google. (e.d.). *Products*. Sótt 22. apríl 2013 frá Google Apps:
<http://www.google.com/enterprise/apps/business/products.html>
- Íslensk málstöð. (e.d.). *Utankaup*. Sótt 22. apríl 2013 frá Orðabanki íslenskrar málstöðvar: www.ismal.hi.is/ob
- Jackson, S. L. (2011). *Research Methods and Statistics: A Critical Thinking Approach*. Cengage Learning.
- Kothari, C. R. (2008). *Research Methodology: Methods and Techniques*. New Age International.
- Kumar, C. R. (2008). *Research Methodology*. APH Publishing.
- Kumara, U. A., & Koichi, F. (1989). Employee satisfaction and job climate: An empirical study of Japanese manufacturing employees. *Journal of Business and Psychology*, 3(3), 315-329.

- Likert, R. (1932). A technique for the measurement of attitudes. *Archives of Psychology*, 22(140), 55.
- MacDaniel, C. D. (1998). *Marketing research essentials*. Taylor & Francis.
- Merriam Webster. (2011). *extranet*. Sótt 22. apríl 2013 frá Merriam-Webster: www.merriam-webster.com/dictionary/extranet
- Merriam Webster. (2011). *intranet*. Sótt 22. apríl 2013 frá Merriam-Webster: <http://www.merriam-webster.com/dictionary/intranet>
- Merriam Webster. (2011). *local area network*. Sótt 22. apríl 2013 frá Merriam-Webster: <http://www.merriam-webster.com/dictionary/local%20area%20network>
- Mertz, S. A., Eschiner, C., Eid, T., Pang, C., & Wurster, L. F. (2011). *Forecast: Software as a Service, Worldwide, 2010-2015, 1H11 Update*. Gartner.
- Porter, L. W., & Steers, R. M. (1973). *Organizational, work and personal factors in employee turnover and absenteeism*. (B. 80). Psychological Bulletin.
- Riggio, R. E. (2012). *Introduction to Industrial and Organizational Psychology*. Prentice Hall.
- TechCrunch. (28. 6 2012). *gmail-now-has-425-million-users-google-apps-used-by-5-million-businesses-and-66-of-the-top-100-universities*. (F. Lardinois, Ritstjóri) Sótt 22. apríl 2013 frá TechCrunch: <http://techcrunch.com/2012/06/28/gmail-now-has-425-million-users-google-apps-used-by-5-million-businesses-and-66-of-the-top-100-universities/>
- University of North Carolina at Chapel Hill. (án dags.). *Introduction to Knowledge Management*. Sótt 22. apríl 2013 frá University of North Carolina at Chapel Hill: http://www.unc.edu/~sunnyliu/inls258/Introduction_to_Knowledge_Management.html
- VR. (3 2005). *VR blaðið*. Sótt 22. apríl 2013 frá VR, Virðing, réttlæti.
- Wikipedia. (9 2011). *Wikipedia.org*. Sótt 22. apríl 2013 frá Wiki software: http://en.wikipedia.org/wiki/Wiki_software
- Wikipedia. (22. 4 2013). *Email*. Sótt 22. apríl 2013 frá Wikipedia: <https://en.wikipedia.org/wiki/Email>

Wright, B. E., & Davis, B. S. (mars 2003). Job Satisfaction In The Public Sector. *The American Review of Public Administration*, 33(1), 33-70.

Yngvason, T. G. (22. apríl 2013). Um Straumhvarf hf. (A. S. Yngvason, Spyrill)