

Heimildaskrá

Ritaðar heimildir:

- Agnes Hólm Gunnarsdóttir og Helgi Þór Ingason. (2007). *Afburðaárangur*.
Reykjavík: Háskólaútgáfan.
- Clegg, S. Og Clark, T. (1999). Intelligent organizations? Í Clegg, S. R., Ibarra-Colado, E. og Bueno-Rodriquez, L. (Ritstj.), *Global management: universal theories and local realities* (bls. 177-201). London: SAGE Publications.
- Daft, R. L. (2004). *Organization theory and design* (8. útgáfa.). United states of America: South-Western.
- Davenport, T. H, og Prusak, L. (1998). *Working Knowledge: How organozations manage what they know*. USA: Harvard Business: School Press
- Dessler, G. (2003) *Humnan resource management*. Prentice Hall, Pearson Education, ltd.
- Evans, C. (2003). *Managing for knowledge: HR's strategic role*. Amsterdam: Butterworth-Heinemann.
- Gamble, P.R. og Blackwell, J. (2001). *Knowledge management: the state of the art guide*. London: Kogan Page.
- Hansen, M.T., Nohria, N. Og Tierney, T (1999), What's your strategy for managing knowledge? *Harvard business review*, 77 (2), bls. 106-116.
- Henard, D. H og McFadyen, M. A. (2008). Making knowledge workers more creative. *Research Technology Management*, 51 (2), 40-46.

- Hofstede, Gert (2003). *Culture and Organizations*. London: McGraw-Hill International. (Upphaflega gefin út 1999)
- Ingi Rúnar Eðvarðsson (2003). *Starfsmenntun í atvinnulífi*. Akureyri: Háskólinn á Akureyri.
- Ingi Rúnar Eðvarðsson (2004). *Þekkingarstjórnun*. Akureyri: Háskólinn á Akureyri.
- Jashapara, A. (2004). *Knowledge management an integrated approach*. Harlow: Pearson education ltd.
- Karl Friðriksson. (1999) *Í mörg horn að líta*, handbók atvinnulífsins, Iðntæknistofnun Íslands, Reykjavík.
- McAdam, R og Reid R. (2001). SME and large organisation perception og knowledge management: Comparisons and contrasts, *Journal of Knowledge Management*, 5 (3).
- Nonaka, I. (1998). The knowledged-creating company. *Harvard business review*. bls. 21-45.
- Prahalad, C K og Hamel, G (1990). The core competence of the corporation, *Harvard bussiness riview*, 68(3), 79-91.
- Scarbroug, H. (2003). Knowledge management, HRM and the innovating process. *International Journal of Manpower*, 24 (5), 501-516.
- Seely, B. J.(1998). Research that reinvents the corporation. *Harvard business review*. 68(6), 21-45.
- Sigríður Halldórsdóttir og Kristján Kristjánsson. *Handbók í aðferðafræði og rannsóknum í heilbrigðisvísindum*, Háskólinn á Akureyri, Akureyri, 2003.

- Smith, H. A. Og McKeen, J. D. (2003). Creating and facilitating communities of practice. Í C. W. Holsapple (Ritstj.), *Handbook on knowledge management*. Berlin: Springer.
- Sonka, S. T.(2001). Farming within a knowledge creating system: Biotechnology and tomorrow's agriculture. *American behavioral scientist* 2001; 44, 1340.
- Stewart, J. (1999). *Employee development practice*. Pitman Publishing, London.
- Thomson, Arthur A, Strickland III, A J, og Gamble, John E (2007). *Crafting & Executing Strategy* (15th.. útg.). New York: Mc Graw-Hill.
- Zárraga, C. og Bonache, J. (2003). Assessing the team environment for knowledge sharing: an empirical analysis. *International Journal of human resource management*, 14 (7), 1227-1245.
- Wang, T. C. og Chang, T. H. (2007). Application of consistent fuzzy preference relations in predicting the success of knowledge management implementation. *European Journal of Operational Research*, 182 (3), 1313.

Vefheimildir:

3X Technology. Saga félagsins. Sótt 16. mars 2008 af <http://www.3x.is/Fyrirtækið/tabid/324/Default.aspx>

Bhardwaj, J. og Monin, J. (2006). Tacit to explicit: an interplay shaping organization knowledge. *Journal of Knowledge Management*, 10 (3), 72-85. Sótt 24. mars 2008 úr ABI/INFORM Global gagnagrunninum. (ID: 1074258111) af <http://proquest.umi.com/pqdweb?did=1074258111&Fmt=3&clientId=58032&RQT=309&VName=PQD>

Bukowitz, R. W. og Petrash, G. P. (1997). Visualizing, measuring and managing knowledge. *Research Technology Management*, 40(4), 24-31. Sótt 24. mars 2008, úr ABI/INFORM Global gagnagrunninum (ID: 12941669) af <http://proquest.umi.com/pqdweb?did=12941669&Fmt=4&clientId=58032&RQT=309&VName=PQD>

Davenport, T. H. og Prusak, L. (1998). Working knowledge: how organizations manage what they know. Sótt 28. mars 2008 af http://books.google.com/books?id=QIyIWVhdYoYC&pg=PA15&hl=is&sig=sg0vt2FHF-orh9AX-gqphj9sIws&source=gbs_quotes&vq=%22Konosuke+Matsushita,+founder+of+Matsushita+Electric,+Ltd.,+has+said,+Business,+we+know,+is+now+so+complex+and+difficult,+the+survival%22#PPA5,M1

Ingi Rúnar Eðvarðsson (2006). Knowledge Management ins SMEs: the case of Icelandic forms. *Knowledge management research & practice*, 4 (4) sótt 22. mars 2008 af <http://www.palgrave-journals.com/kmrp/index.html>.

Garud og Raghu. (2005). Kumaraswamy, Arun. *MIS Quarterly*, Mar2005, Vol. 29 Issue 1, p9-33, 25p. Sótt 17. apríl 2008 úr: Academic Search Premier gagnagrunninum (AN 16313347).

Gylfi Dalmann Aðalsteinsson (2004). *Mistök í ráðningum eru dýru verði keypt*. Sótt 21. mars 2008 af <http://www.thekkingarmidlun.is/template23244.asp?pageid=4096&newsid=4004>

KPMG. (2000) Consulting. Knowledge management. Research report. This research report is a sequel to KPMG Consulting's Knowledge management. Sótt 26. mars af <http://www.knowledgeboard.com/library/kmreportfinal.pdf>

Mitchell, V. L. (2006). Knowledge integration and information technology project performance. *MIS Quarterly*, vol. 30 Issue 4, 919-939. Sótt 15. apríl 2008 af <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=23113027&site=ehost-live>

Outcome hugbúnaður ehf. (2008). *Outcome vefkannanir*. Sótt 16. apríl 2008 af <http://www.outcome.is/kannanir/>

Sveiby, K. E. (2001). *Methods for measuring intangible assets*. Síðast uppfært (2007). Sótt 24. mars 2008 af <http://sveiby.com/Portals/0/articles/IntangibleMethods.htm>

Thomas, D. og Keithley, T. (2002). Knowledge management improves performance. *AACE International Transactions*, 2002, p17.1, 4p. Sótt 17. apríl 2008 úr: Business Source Premier gagnagrunninum af: <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=7199322&site=ehost-live>

Munnlegar heimildir:

Jóhann Jónasson, framkvæmdastjóri 3X Technology. (f. 1964).

Spurningar til stjórnenda 3X Technology. Viðtal tekið í gegn um Skype hugbúnað milli Reykjavíkur og Ísafjarðar, 16.mars 2008.

Karl Ásgeirsson, rekstrarstjóri 3X Technology. (f. 1964). *Þátttaka í*

rannsóknarverkefni nemanda Háskólans á Akureyri. Viðtal tekið 17. október 2007.

Karl Ásgeirsson, rekstrarstjóri 3X Technology. (f. 1964). *Framkvæmd og*

uppbygging rannsóknaverkefnis hjá 3X Technology. Viðtal tekið 31. október 2007.

Albert Högnason, þróunarstjóri 3X Technology. (f.1960). *Framkvæmd og*

uppbygging rannsóknaverkefnis hjá 3X Technology. Viðtal tekið 31. október 2007.

Karl Ásgeirsson, rekstrarstjóri 3X Technology. (f.1964). *Samningur um*

verkefni nemanda og framkvæmd rannsókna hjá 3X Technology. Viðtal tekið 20. nóvember 2007.